

| Company Name<br>LB of Hounslow                       | Scheduled Start Date<br>16/05/2025   | Inspection Completed on 16/05/2025        |
|--|--------------------------------------|---|
| Location of Inspection Bevan House 1 To 8            | Scheduled Time of Inspection 3:17 PM | Inspection Submission Time<br>4:13 PM     |
| Inspector that undertook inspection<br>Cynthia Edweh | Template Used<br>Estate Inspection   | PDF Sent to cynthia.egweh@hounslow.gov.uk |

| Inspection Score and Overall Grade |    |   |              |
|------------------------------------|----|---|--------------|
| Actual Score                       | Ma | ax Score                                      | Inspection % |
| 12                                 | 20 |   | 60           |
| Banding Name Default Banding       |    | Overall Inspection Re<br>Default Banding Item |              |

| 1 Inspection Details  |                              |  |
|---|------------------------------|--|
| <b>1.1 - Question</b> Type of Inspection                                      | 1.1 - Responses<br>Quarterly |  |
| 1.2 - Question<br>Area  | 1.2 - Responses<br>West      |  |
| <b>1.3 - Question</b> How many blocks are you inspecting in the estate today? | 1.3 - Responses              |  |

| 2 Block 1   |   |  |
|---|---|--|
| <b>2.1 - Question</b> Please state the name of the block you are inspecting     | 2.1 - Responses<br>1-4 Sunbury Crescent |  |
| <b>2.2 - Question</b> Please confirm you have checked everything at this block? | 2.2 - Responses                         |  |
| <b>2.3 - Question</b> Are there any issues to raise at this block?              | 2.3 - Responses                         |  |
| <b>2.4 - Question</b> Are there any Ground Maintenance Issues?                  | 2.4 - Responses<br>N                    |  |
| <b>2.11 - Question</b> Are there any Internal Caretaking issues?                | 2.11 - Responses                        |  |
| <b>2.12 - Question</b> Are there any Cleanliness: Stairs issues?                | 2.12 - Responses                        |  |
| <b>2.13 - Question</b> Are there any Landings issues?                           | 2.13 - Responses<br>Y                   |  |
| <b>2.14 - Question</b> Are there any Entrances issues?                          | 2.14 - Responses<br>N                   |  |

| <b>2.15 - Question</b> Are there any Lifts issues?   | 2.15 - Responses<br>N |  |
|--|-----------------------|--|
| <b>2.16 - Question</b> Are there any Door and Window Glazing issues?   | 2.16 - Responses<br>Y | 2.16 - Comments 16/05/2025 Door and window on ground floor is dirty. |
| <b>2.17 - Question</b><br>Are there any Ledges issues?   | 2.17 - Responses<br>N |  |
| <b>2.18 - Question</b><br>Are there any Walls issues?  | 2.18 - Responses<br>N |  |
| <b>2.19 - Question</b><br>Are there any Lighting issues?   | 2.19 - Responses<br>N |  |
| <b>2.20 - Question</b> Are there any Handrails secure issues?  | 2.20 - Responses<br>N |  |
| <b>2.21 - Question</b><br>Are there any Chute Rooms issues?  | 2.21 - Responses<br>N |  |
| <b>2.22 - Question</b><br>Are there any Signage issues?  | 2.22 - Responses<br>N |  |
| <b>2.23 - Question</b><br>Are there any Graffiti issues?   | 2.23 - Responses<br>N |  |
| 2.24 - Question Are there any issues with cleaning completion sheets?  | 2.24 - Responses<br>N |  |
| <b>2.25 - Question</b> Are there any issues with Notice Boards?  | 2.25 - Responses<br>N |  |
| <b>2.26 - Question</b> Are there any External Caretaking issues?   | 2.26 - Responses      |  |
| <b>2.27 - Question</b> Are there any Cleanliness: Grassed Areas issues?  | 2.27 - Responses<br>N |  |
| <b>2.28 - Question</b><br>Are there any Paved Areas issues?  | 2.28 - Responses<br>N |  |
| <b>2.29 - Question</b><br>Are there any Car Parks issues?  | 2.29 - Responses<br>N |  |
| <b>2.30 - Question</b> Are there any Play Areas (Cleanliness, condition of play equipment, surfaces and fencing) issues? | 2.30 - Responses<br>N |  |
| <b>2.31 - Question</b> Are there any Litter Picking issues?  | 2.31 - Responses      | 2.31 - Comments 16/05/2025 Rear garden need litter picking.          |
| Q 2.31 - Photo   | Q 2.31 - Photo        | Q 2.31 - Photo   |
| <b>2.32 - Question</b> Are there any Bin Rooms issues?   | 2.32 - Responses      | 2.32 - Comments<br>16/05/2025 Bin filled to overflow                 |

| Q 2.32 - Photo  | Q 2.32 - Photo        | Q 2.32 - Photo   |
|---|-----------------------|--|
| <b>2.33 - Question</b> Are there any Bulk Refuse and Graffiti issues?         | 2.33 - Responses<br>N |  |
| <b>2.34 - Question</b> Are there any Signs issues?                            | 2.34 - Responses<br>N |  |
| 2.35 - Question Are there any Numberings issues?                              | 2.35 - Responses<br>N |  |
| <b>2.36 - Question</b> Are there any Notice Boards issues?                    | 2.36 - Responses<br>N |  |
| 2.37 - Question Are there any Communal Issues?                                | 2.37 - Responses<br>Y | 2.37 - Comments<br>16/05/2025 Ground floor and stairs<br>all dirty |
| Q 2.37 - Photo  | Q 2.37 - Photo        | Q 2.37 - Photo   |
| 2.38 - Question Are there any Abandoned Vehicles?                             | 2.38 - Responses<br>N |  |
| <b>2.39 - Question</b> Are there any Street Lighting Issues?                  | 2.39 - Responses<br>N |  |
| <b>2.40 - Question</b> Are there any Pot holes?                               | 2.40 - Responses<br>N |  |
| 2.41 - Question Are there any issues with the Cleanliness of roads/car parks? | 2.41 - Responses<br>N |  |
| <b>2.42 - Question</b> Are the notice boards are up to date?                  | 2.42 - Responses<br>N |  |
| <b>2.43 - Question</b> Is there any old signage to report?                    | 2.43 - Responses<br>N |  |
| 2.44 - Question Are there any Items stored in drying areas?                   | 2.44 - Responses<br>N |  |
| 2.45 - Question Are there any Items stored in Communal areas?                 | 2.45 - Responses<br>N |  |

| 2.46 - Question Is the roof access doors locked?            | 2.46 - Responses<br>N |  |
|---|-----------------------|--|
| <b>2.47 - Question</b> Are there any Bulk rubbish items?    | 2.47 - Responses<br>N |  |
| 2.48 - Question Are there any Untidy gardens?               | 2.48 - Responses<br>N |  |
| <b>2.49 - Question</b> Are there any Fire Risk Issues?      | 2.49 - Responses<br>N |  |
| <b>2.57 - Question</b> Are there Communal Repairs to raise? | 2.57 - Responses<br>N |  |

| The there communication to talce.   |   |  |
|---|---|--|
|   | 3 Block 2                               |  |
| 3.1 - Question Please state the name of the block you are inspecting            | 3.1 - Responses<br>4-8 Sunbury Crescent |  |
| <b>3.2 - Question</b> Please confirm you have checked everything at this block? | 3.2 - Responses                         |  |
| <b>3.3 - Question</b> Are there any issues to raise at this block?              | 3.3 - Responses                         |  |
| <b>3.4 - Question</b> Are there any Ground Maintenance Issues?                  | 3.4 - Responses<br>N                    |  |
| <b>3.11 - Question</b> Are there any Internal Caretaking issues?                | 3.11 - Responses                        |  |
| <b>3.12 - Question</b> Are there any Cleanliness: Stairs issues?                | 3.12 - Responses                        | <b>3.12 - Comments</b><br>16/05/2025 Ground floor and<br>staircase all dirty |
| Q 3.12 - Photo  | Q 3.12 - Photo                          | Q 3.12 - Photo   |
| Q 3.12 - Photo  |   |  |

| <b>3.13 - Question</b> Are there any Landings issues?  | 3.13 - Responses<br>N |  |
|--|-----------------------|--|
| <b>3.14 - Question</b> Are there any Entrances issues? | 3.14 - Responses<br>N |  |
| 3.15 - Question  | 3.15 - Responses      |  |

|  | l                     | ı   |
|--|-----------------------|---|
| Are there any Lifts issues?  | N                     |   |
| <b>3.16 - Question</b> Are there any Door and Window Glazing issues?   | 3.16 - Responses<br>N |   |
| <b>3.17 - Question</b> Are there any Ledges issues?  | 3.17 - Responses<br>N |   |
| <b>3.18 - Question</b><br>Are there any Walls issues?  | 3.18 - Responses<br>N |   |
| <b>3.19 - Question</b><br>Are there any Lighting issues?   | 3.19 - Responses<br>N |   |
| <b>3.20 - Question</b> Are there any Handrails secure issues?  | 3.20 - Responses<br>N |   |
| <b>3.21 - Question</b> Are there any Chute Rooms issues?   | 3.21 - Responses<br>N |   |
| <b>3.22 - Question</b> Are there any Signage issues?   | 3.22 - Responses<br>N |   |
| <b>3.23 - Question</b><br>Are there any Graffiti issues?   | 3.23 - Responses<br>N |   |
| <b>3.24 - Question</b> Are there any issues with cleaning completion sheets?   | 3.24 - Responses<br>N |   |
| <b>3.25 - Question</b> Are there any issues with Notice Boards?  | 3.25 - Responses<br>N |   |
| <b>3.26 - Question</b> Are there any External Caretaking issues?   | 3.26 - Responses<br>Y |   |
| <b>3.27 - Question</b> Are there any Cleanliness: Grassed Areas issues?  | 3.27 - Responses<br>N |   |
| <b>3.28 - Question</b> Are there any Paved Areas issues?   | 3.28 - Responses<br>N |   |
| <b>3.29 - Question</b> Are there any Car Parks issues?   | 3.29 - Responses<br>N |   |
| <b>3.30 - Question</b> Are there any Play Areas (Cleanliness, condition of play equipment, surfaces and fencing) issues? | 3.30 - Responses<br>N |   |
| <b>3.31 - Question</b> Are there any Litter Picking issues?  | 3.31 - Responses<br>N |   |
| <b>3.32 - Question</b> Are there any Bin Rooms issues?   | 3.32 - Responses<br>Y | <b>3.32 - Comments</b><br>16/05/2025 Garden waste by bin area |
| Q 3.32 - Photo   |                       |   |

| <b>3.33 - Question</b> Are there any Bulk Refuse and Graffiti issues? | 3.33 - Responses<br>N |  |
|---|-----------------------|--|
| <b>3.34 - Question</b> Are there any Signs issues?                    | 3.34 - Responses<br>N |  |
| 3.35 - Question   | 3.35 - Responses      |  |

| Are there any Numberings issues?                            | N                     |  |
|---|-----------------------|--|
| <b>3.36 - Question</b> Are there any Notice Boards issues?  | 3.36 - Responses<br>N |  |
| <b>3.37 - Question</b> Are there any Communal Issues?       | 3.37 - Responses<br>N |  |
| <b>3.49 - Question</b> Are there any Fire Risk Issues?      | 3.49 - Responses<br>N |  |
| <b>3.57 - Question</b> Are there Communal Repairs to raise? | 3.57 - Responses<br>N |  |

| Are there Communal Repairs to raise?  | N Responses                                      |  |
|---|--|--|
|   |  |  |
|   | 4 Block 3  |  |
| <b>4.1 - Question</b> Please state the name of the block you are inspecting     | <b>4.1 - Responses</b><br>13-16 Sunbury Crescent |  |
| <b>4.2 - Question</b> Please confirm you have checked everything at this block? | 4.2 - Responses                                  |  |
| <b>4.3 - Question</b> Are there any issues to raise at this block?              | 4.3 - Responses                                  |  |
| <b>4.4 - Question</b> Are there any Ground Maintenance Issues?                  | 4.4 - Responses<br>N                             | <b>4.4 - Comments</b> 16/05/2025 Weeds at the rear garden                    |
| <b>4.11 - Question</b> Are there any Internal Caretaking issues?                | 4.11 - Responses                                 |  |
| <b>4.12 - Question</b> Are there any Cleanliness: Stairs issues?                | 4.12 - Responses                                 | <b>4.12 - Comments</b><br>16/05/2025 Ground floor and<br>staircase all dirty |
| Q 4.12 - Photo  | Q 4.12 - Photo                                   |  |





| <b>4.13 - Question</b> Are there any Landings issues?                | 4.13 - Responses<br>N |  |
|--|-----------------------|--|
| <b>4.14 - Question</b> Are there any Entrances issues?               | 4.14 - Responses<br>N |  |
| <b>4.15 - Question</b> Are there any Lifts issues?                   | 4.15 - Responses<br>N |  |
| <b>4.16 - Question</b> Are there any Door and Window Glazing issues? | 4.16 - Responses      | <b>4.16 - Comments</b><br>16/05/2025 Window on ground floor<br>dirty |
| <b>4.17 - Question</b> Are there any Ledges issues?                  | 4.17 - Responses<br>N |  |
| <b>4.18 - Question</b> Are there any Walls issues?                   | 4.18 - Responses<br>N |  |
| 4.19 - Question  | 4.19 - Responses      |  |

| Are there any Lighting issues?   | N                     |  |
|--|-----------------------|--|
| <b>4.20 - Question</b> Are there any Handrails secure issues?                        | 4.20 - Responses<br>N |  |
| <b>4.21 - Question</b> Are there any Chute Rooms issues?                             | 4.21 - Responses<br>N |  |
| <b>4.22 - Question</b> Are there any Signage issues?                                 | 4.22 - Responses<br>N |  |
| <b>4.23 - Question</b> Are there any Graffiti issues?                                | 4.23 - Responses<br>N |  |
| <b>4.24 - Question</b> Are there any issues with cleaning completion sheets?         | 4.24 - Responses<br>N |  |
| <b>4.25 - Question</b> Are there any issues with Notice Boards?                      | 4.25 - Responses<br>N |  |
| <b>4.26 - Question</b> Are there any External Caretaking issues?                     | 4.26 - Responses<br>N |  |
| <b>4.37 - Question</b> Are there any Communal Issues?                                | 4.37 - Responses<br>Y |  |
| <b>4.38 - Question</b> Are there any Abandoned Vehicles?                             | 4.38 - Responses<br>N |  |
| <b>4.39 - Question</b> Are there any Street Lighting Issues?                         | 4.39 - Responses<br>N |  |
| <b>4.40 - Question</b> Are there any Pot holes?                                      | 4.40 - Responses<br>N |  |
| <b>4.41 - Question</b> Are there any issues with the Cleanliness of roads/car parks? | 4.41 - Responses<br>N |  |
| <b>4.42 - Question</b> Are the notice boards are up to date?                         | 4.42 - Responses<br>N |  |
| <b>4.43 - Question</b> Is there any old signage to report?                           | 4.43 - Responses<br>N |  |
| <b>4.44 - Question</b> Are there any Items stored in drying areas?                   | 4.44 - Responses<br>N |  |
| <b>4.45 - Question</b> Are there any Items stored in Communal areas?                 | 4.45 - Responses<br>N |  |
| <b>4.46 - Question</b> Is the roof access doors locked?                              | 4.46 - Responses<br>N |  |
| <b>4.47 - Question</b> Are there any Bulk rubbish items?                             | 4.47 - Responses<br>N |  |
| <b>4.48 - Question</b> Are there any Untidy gardens?                                 | 4.48 - Responses<br>N |  |
| <b>4.49 - Question</b> Are there any Fire Risk Issues?                               | 4.49 - Responses<br>N |  |
| <b>4.57 - Question</b> Are there Communal Repairs to raise?                          | 4.57 - Responses<br>Y |  |
| <b>4.58 - Question</b> Are there any Communal lighting repairs?                      | 4.58 - Responses<br>N |  |
| <b>4.59 - Question</b> Are there any Window repairs?                                 | 4.59 - Responses<br>N |  |
| <b>4.60 - Question</b> Are there any Door Handles and Closures repairs?              | 4.60 - Responses<br>N |  |

| <b>4.61 - Question</b> Are there any Drying Areas repairs?              | 4.61 - Responses      |  |
|---|-----------------------|--|
| <b>4.62 - Question</b> Are there any Electrical Cupboard Doors repairs? | 4.62 - Responses<br>N |  |
| <b>4.63 - Question</b> Are there any Garage Area repairs?               | 4.63 - Responses<br>N |  |
| <b>4.64 - Question</b> Are there any Graffiti repairs?                  | 4.64 - Responses<br>N |  |
| <b>4.65 - Question</b> Are there any Vandalism repairs?                 | 4.65 - Responses<br>Y | 4.65 - Comments<br>16/05/2025 Signage on fence by<br>block 13-16 is coming off |
| Q 4.65 - Photo  | Q 4.65 - Photo        |  |
| <b>4.66 - Question</b> Are there any Laundry room repairs?              | 4.66 - Responses<br>N |  |
| <b>4.67 - Question</b> Are there any Flooring repairs?                  | 4.67 - Responses<br>N |  |

| 5 Block 4   |  |   |
|---|--|---|
| <b>5.1 - Question</b> Please state the name of the block you are inspecting           | <b>5.1 - Responses</b><br>17-20 Sunbury Crescent |   |
| <b>5.2 - Question</b><br>Please confirm you have checked<br>everything at this block? | 5.2 - Responses<br>Y                             |   |
| <b>5.3 - Question</b> Are there any issues to raise at this block?                    | 5.3 - Responses<br>Y                             |   |
| <b>5.4 - Question</b> Are there any Ground Maintenance Issues?                        | 5.4 - Responses<br>N                             |   |
| <b>5.11 - Question</b> Are there any Internal Caretaking issues?                      | 5.11 - Responses<br>Y                            |   |
| <b>5.12 - Question</b> Are there any Cleanliness: Stairs issues?                      | 5.12 - Responses<br>Y                            | 5.12 - Comments  16/05/2025 Rubbish at the rear garden  5.12 - Comments  16/05/2025 Rubbish covering the drain at the rear garden |
| Q 5.12 - Photo  |  |   |



| <b>5.13 - Question</b> Are there any Landings issues?                        | 5.13 - Responses<br>N |
|--|-----------------------|
| <b>5.14 - Question</b> Are there any Entrances issues?                       | 5.14 - Responses<br>N |
| <b>5.15 - Question</b> Are there any Lifts issues?                           | 5.15 - Responses<br>N |
| <b>5.16 - Question</b> Are there any Door and Window Glazing issues?         | 5.16 - Responses<br>N |
| <b>5.17 - Question</b> Are there any Ledges issues?                          | 5.17 - Responses<br>N |
| <b>5.18 - Question</b> Are there any Walls issues?                           | 5.18 - Responses<br>N |
| <b>5.19 - Question</b> Are there any Lighting issues?                        | 5.19 - Responses<br>N |
| <b>5.20 - Question</b> Are there any Handrails secure issues?                | 5.20 - Responses<br>N |
| <b>5.21 - Question</b> Are there any Chute Rooms issues?                     | 5.21 - Responses<br>N |
| <b>5.22 - Question</b> Are there any Signage issues?                         | 5.22 - Responses<br>N |
| <b>5.23 - Question</b> Are there any Graffiti issues?                        | 5.23 - Responses<br>N |
| <b>5.24 - Question</b> Are there any issues with cleaning completion sheets? | 5.24 - Responses<br>N |
| <b>5.25 - Question</b> Are there any issues with Notice Boards?              | 5.25 - Responses<br>N |
| <b>5.26 - Question</b> Are there any External Caretaking issues?             | 5.26 - Responses<br>N |
| <b>5.37 - Question</b> Are there any Communal Issues?                        | 5.37 - Responses<br>N |
| <b>5.49 - Question</b> Are there any Fire Risk Issues?                       | 5.49 - Responses<br>N |
| <b>5.57 - Question</b> Are there Communal Repairs to raise?                  | 5.57 - Responses<br>N |

| 6 Block 5   |  |  |
|---|--|--|
| <b>6.1 - Question</b> Please state the name of the block you are inspecting | <b>6.1 - Responses</b><br>Sunbury Road |  |

| <b>6.2 - Question</b> Please confirm you have checked everything at this block? | 6.2 - Responses<br>Y |   |
|---|----------------------|---|
| <b>6.3 - Question</b> Are there any issues to raise at this block?              | 6.3 - Responses<br>Y |   |
| <b>6.4 - Question</b> Are there any Ground Maintenance Issues?                  | 6.4 - Responses<br>Y |   |
| <b>6.5 - Question</b> Are there Grass Cutting issues?                           | 6.5 - Responses<br>N |   |
| <b>6.6 - Question</b> Are there Weeding issues?                                 | 6.6 - Responses<br>N |   |
| <b>6.7 - Question</b> Are there Flower/Shrub Areas issues?                      | 6.7 - Responses<br>N |   |
| <b>6.8 - Question</b> Are there Trees: Pruning issues?                          | 6.8 - Responses<br>Y | 6.8 - Comments 16/05/2025 Resident of 8 Sunbury complaints of tree at her neighborhood rear garden is overgrown and disturbing her. |

## Q 6.8 - Photo



| <b>6.9 - Question</b> Are there Safety – Foliage & Root Problems issues? | 6.9 - Responses<br>N  |  |
|--|-----------------------|--|
| <b>6.10 - Question</b> Are there Hedges Trimmed issues?                  | 6.10 - Responses<br>N |  |
| <b>6.11 - Question</b> Are there any Internal Caretaking issues?         | 6.11 - Responses<br>N |  |
| <b>6.26 - Question</b> Are there any External Caretaking issues?         | 6.26 - Responses<br>N |  |
| <b>6.37 - Question</b> Are there any Communal Issues?                    | 6.37 - Responses<br>N |  |
| <b>6.49 - Question</b> Are there any Fire Risk Issues?                   | 6.49 - Responses<br>N |  |
| <b>6.57 - Question</b> Are there Communal Repairs to raise?              | 6.57 - Responses<br>N |  |

| 17 Overall Estate Rating  |                       |  |
|---|-----------------------|--|
| 17.1 - Question Please rate the overall Grounds Maintenance of the estate | 17.1 - Responses<br>A |  |
| 17.2 - Question   | 17.2 - Responses      |  |

| Please rate the overall Internal Caretaking of the estate                 | С                     |  |
|---|-----------------------|--|
| 17.3 - Question Please rate the overall External Caretaking of the estate | 17.3 - Responses<br>C |  |
| 17.4 - Question Please rate the overall Communal Issues of the estate     | 17.4 - Responses<br>C |  |
| 17.5 - Question Please rate the overall Fire Risks of the estate          | 17.5 - Responses<br>C |  |